Metro HCBS, LLC.

Illustration of Roles and Responsibilities in Home & Community Based Services

MEMBER

Members select and hire their own caregivers. MHCBS serves as the Administrative Agent on behalf of the member. MHCBS will assist in credentialing the member as the Employer and assist in credentialing the caregiver as the Employee.

HEALTH INSURANCE PROVIDER / AGENCY

MHCBS receives referrals from health insurance providers and/or agencies to assist in credentialing their Home & Community Based Services enrolled members and their caregivers. The health insurance provider and/or agency determines the services and budgets that will be observed by the member, their caregiver and MHCBS.

CAREGIVER

MHCBS will process the caregiver's monthly payments for the services they provide to the member as authorized in the care plan. The caregiver agrees and accepts their role as the Employee of the member.

METRO HCBS, LLC
(MHCBS)